

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Brierholme Guest House

Introduction

Adam & Jonathan welcome guests to their Victorian Lakeland stone house situated in the market town of Keswick. Brierholme is very centrally located, being just a 1-minute level walk to the town's many shops, bars, cafes, eating places and its many attractions. We offer 6 en-suite bedrooms in total, 2 on the first floor, 3 on the second floor and 1 on the third floor. Five of the bedrooms are double-bedded and 1 bedroom is twin-bedded or can be linked as a large double (we do not however operate this as twin beds). Brierholme is strictly non-smoking. We do not have the facilities to cater for children (anyone under 18 years old). We do not accommodate pets at Brierholme. For breakfast, where possible, we use locally sourced ingredients and cater for varying dietary requirements.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 017687 72938 or email enquiries@brierholme.co.uk.

Pre-Arrival

- For full details and maps of how to reach us can be found on our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, which is CA12 5JZ, to get directions.
- The nearest railway station is at Penrith, approximately 18 miles away from Keswick. Taxis are available at the station. An accessible taxi can be booked in advance. There is an hourly bus service from Penrith to Keswick (the bus stops at the railway station).
- Keswick Bus Station is situated next to Booths Supermarket, approximately 5 minutes' walk away. There is limited shelter and seating available.
- The pavement on the street leading to the B&B is paved.
- There are no bedrooms or toilet facilities on the ground floor.
- Brierholme is not suitable for wheel chair users or those unable to climb stairs.
- This Access Statement is available in larger print on request.

Car Parking and Arrival

- Brierholme offers private car parking spaces. There are 2 spaces immediately in front of the property, and 4 at the rear, approximately 150 metres away. The parking at the rear of the property is accessed by turning left into Otley Road, and then by taking the first left turn into a narrow lane. Brierholme car park is approximately 50 metres on the left. There are 2 chained spaces on the gravelled area and 2 additional space in the locked garages. This area is not lit at night as there is no street lighting. There is no rear access for guests. Guests are required to walk the 150 metres back to the front of the property. Before parking at the rear of the property, guests can pull up outside the front of the property and we will take their luggage into the hallway whilst they park. Some on street parking is available nearby and Bell Close car park is opposite the property which is free from 6.00 pm to 8.00 am.
- There are 13 steps to reach the front door, each step being approximately 10 cms high. There are 10 steps, which leads to a small paved area with a garden bench. There are then a further 3 steps leading up to the front door. There is no handrail on the outside steps.
- The width of the front door is 85cms.

- We ask guests to provide us with their estimated time of arrival (between 4pm and 7pm) so that we can welcome them and assist with parking and luggage.

Welcome Area

- Guests enter a vestibule on entering the house and are then welcomed into the hallway which is level throughout. The inner door to the hallway is locked at all times for security.
- Seating is available in the dining room where needed whilst we complete the check-in process.
- The hallway is carpeted throughout.
- The area is evenly lit with central overhead lighting and a table lamp.
- A magnifying glass, pen and pad of paper are available.
- Guests are shown the dining room, their bedroom and we explain how they can call us for assistance.
- Guests are given one key to the house and one to their own room.
- The outer vestibule door is closed in the evening.

Bedrooms

- There is no designated accessible bedroom. The most accessible bedroom is situated on the first half landing. This room contains a double bed.
- The width of the door is 70 cms.
- The height of the beds in all the rooms are 58 cms to the top of the mattress.
- Non-allergic duvets and pillows are used in all bedrooms.
- All bedrooms are fitted with a wardrobe (with fixed rails), a dressing table, bedside cabinets, and two chairs (or in some cases one chair and a stool).
- A hospitality tray, including glasses and water, tissues, remote control TV, and a hairdryer is provided in each room.
- All bedrooms have individually thermostatically controlled radiators.
- The bedrooms all have central ceiling lighting and there are table lamps by each side of the beds. Additional lighting can be requested.
- All the bedrooms are decorated in neutral colours and are carpeted.
- All the bedroom doors are marked with raised numbers.

Bathrooms, Shower-rooms & Toilets (En-suite)

- The floors of the en suites are covered with neutral coloured anti-slip vinyl.
- The door opening to the bathroom in the most accessible room is 48 cms.
- In all bedrooms there is level access to the en suites.
- All 6 rooms have separate shower cubicles fitted with sliding doors. There are no support rails fitted.
- The height of the WC from floor to seat is 40 cms.
- The height of the pedestal washbasins from the floor is 80 cms.
- The en suites are fitted with ceiling lights and a fluorescent tube shaving light is fitted above each washbasin.
- The colour scheme in all the en suites is neutral and the towels are white.

Public Areas - Halls, Stairs, Landings, Corridors

- All public areas, halls, stairs, landings, are well lit using a combination of ceiling spot lights and table lamps.
- There is a short pile carpet on the stairs, hall and landing.
- The height of each stair is 18 cms and there is a solid wood banister on the left side, with the wall on the other side.
- From the hallway, 13 stairs lead to the first floor half landing. There is one further step into the most accessible bedroom. There are then 4 further steps leading to the first floor landing. There are then 11 steps which lead to the second floor half landing. There is one further step into the bedroom on this landing. A further 6 steps lead to the second floor landing. There are then 14 steps into the attic room.
- There is no public toilet. Each guest room has its own en suite which includes a wc.

Dining Room

- The dining room is situated on the ground floor with step free/level entry from the front door and stairs.
- The door opening to the dining room is 78 cms.
- Lighting is natural daylight, and the room is fitted with a central ceiling light and wall lights.
- The flooring is short pile carpet.
- Tables are 69 cms x 69 cms and are set for 2 people. They can be moved to accommodate parties of 4. The chairs are upright with no arms.
- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Large print menus can be provided on request.
- Breakfast is partly self-service and partly table service. Full table service can be provided on request.
- Crockery is white and contrasts with the grey table linen.
- The nearest toilet for guests would be their own room.

Additional Information

- We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation.
- We regret that we are unable to accommodate pets.
- A list of emergency contacts can be found in the welcome pack in each room.
- Free WiFi Internet access is available.
- We provide a list of suggested places to eat and details of their Access Statements can be provided on request, where available. Information about local attractions is provided in the hallway.

Future Plans

- We are planning to review our website in the future and will endeavour to make it more accessible.

Contact Information

Address (inc postcode): Brierholme, 21 Bank Street, Keswick, Cumbria, CA12
5JZ

Telephone: 017687 72938

Email: enquiries@brierholme.co.uk

Website: www.brierholme.co.uk

Grid Reference: Lat:54.602328525159 Long:-3.13737938265331

Hours of Operation: 7.00 am - 10.00 pm

This Access Statement was last reviewed on 08th April 2020